

Job Title: Citrix Systems Engineer
Position Available: Immediately/Contract position
Job Location: Anchorage, AK
Job Category: Information Technology
Salary: DOE

SUMMARY:

IDSI, a growing provider of IT solutions, seeks a professional with a commitment to excellence for the experienced Citrix Systems Engineer with at least 2 yrs work experience. Will be working in a project based function. Position requires excellent communication, teamwork, and customer service skills. The Citrix Systems Engineer will report to the Technical Services Manager.

RESPONSIBILITIES:

- Provide direct technical support for the planning, coordination, and implementation of software and/or hardware systems, upgrades, or changes to systems and the range of products and productivity tools that support the testing and production of those systems.
- Perform both pre-sales and post-sales functions for enterprise customers.
- Perform operational support, ticketing, etc.
- Mentor junior administrators.
- Lead and coordinate small to medium scale projects.

JOB REQUIREMENTS:

- 2+ Years of relative systems experience.
- Responsible for coordinating the local direction and selection of Citrix technologies, products, and standards, in alignment with customer requirements. The Citrix Systems Engineer will assist in evaluating Citrix technology solutions. Applicant must have advanced technical knowledge and experience in management of large Citrix environments; Installation and configuration of Citrix farms running XenApp and XenDesktop and of applications running in farm environments; Configuration of Citrix load balancers, Resource Manager and management of Citrix user policies and print services; Experience with Citrix monitoring and capacity planning tools, Windows 2000\2003 Server and Active Directory, Exchange Email services. Applicant must demonstrate clear and concise verbal and written communication skills at levels appropriate for the intended audience in a professional manner.
- Background in Citrix XenServer, NetScaler, Branch Repeater, Access Gateway & Password Manager preferred
- Microsoft MCSE (Required)
- Citrix CCEA (Required)
- VMWare VCP (Preferred)
- Highly motivated, energetic, thorough, detail-oriented, with ability to multi-task effectively.
- Excellent troubleshooting and problem-solving skills.
- Excellent oral and written communications skills.
- Ability to set and meet deadlines.
- Strong interpersonal skill

- Ability to take and understand direction from remote support personnel
- Must be able to work non-standard hours, nights, weekends and/or holidays
- Ability to travel to client sites required